DC UPass FAQs

How much does the UPass Transit Benefit cost?

The UPass Transit fee is $111 per semester. Your student account will be charged in the first few weeks of the semester.

Can I connect my UPass to my Apple Wallet?

Yes! Ensure your phone is up to date with the latest iOS update. See the steps here: https://www.wmata.com/fares/U-Pass/U-Pass-in-Apple-Wallet.cfm

Where do I get my new UPass?

If you had a UPass in the Fall semester, you will use that same card for the Spring semester. It will activate on the first day of classes. If you are a new student, you will get your UPass at New Student Orientation, or during the first week of classes.

If I had a UPass one semester, can I opt-out the next semester?

Yes. Please be sure that you completed the opt-out survey by the first day of classes and return your old UPass to the Student Support Suite, Office 402 on North Campus.

When is my UPass valid?

Your UPass will be valid 24 hours a day for the duration of the Fall, Spring, and Summer semesters. It will work from the first day of classes to the last day of the semester. Your UPass will not work while class is not in session (ie. Winter Break).

What do I do if I lost my card?

You can email Transit@TheChicagoSchool.edu and we will be able to assist with next steps.

The semester has started, and I decided I don't want a UPass. Can I get a refund?

No. You must opt-out by the first day of classes to avoid the transit fee.

I have additional questions about the UPass. Who do I contact?

Reach out to Transit@TheChicagoSchool.edu for additional assistance. You can also contact the Student Support Department at 800-595-6938, option 1.